



मध्यप्रदेश भोज (मुक्त) विश्वविद्यालय  
राजा भोज मार्ग (कोलार रोड) भोपाल-462016 (म.प्र.)  
**Madhya Pradesh Bhoj (Open) University**  
Raja Bhoj Marg (Kolar Road) Bhopal - 462016 India

क्र. CLDA-3 / मप्रभोमुविवि / 2023

भोपाल, दिनांक 13/01/2023

**ORDER**

As per the rules and regulations addressed by the UGC / MPBOU, for students or other stakeholders in an educational institution, the "**Student Counselor & Grievance Redressal Committee**" has been constituted with the following Staff in different positions to enquire about the nature and extent of grievance.

**STUDENT COUNSELLOR & GRIEVANCE REDRESSAL COMMITTEE**

S.No	Name	Designation	Contact Details
1)	Mr Nitin Sangle	Deputy Registrar	8965838645
2)	Dr. Shailendra Kaushik	Assistant Professor	9340013450
3)	Dr Shailendra Singh	Assistant Professor	6306354959
4)	Dr. Jyoti Parashar	Assistant Professor	9425365725
5)	Dr. Hemlata Dinkar	Assistant Professor	9752914954

**Objectives**

- To formulate the policy to investigate and review complaints or grievances of students and faculties.
- To create awareness of members' availability for students and faculties to report grievances.
- To investigate the cause of grievances.
- To ensure effectual solution depending upon the gravity of the

**"Grievances" include the following complaints of the aggrieved students, namely:**

- Demand of excess money other than that specified in the declared admission policy or approved by the competent authority to be charged by the institution;
- Complaints of the students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Minority or Disabled categories;
- Non-publication of prospectus/broucher, as specified;



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- Denial of quality education as promised at the time of admission or required to be provided;
- Publishing any information in the prospectus which is false or misleading and not based on facts;
- Delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;
- On provision of student amenities as may have been promised or required to be provided by the institution;
- Non-transparent or unfair evaluation practices;
- Nonpayment or delay in payment of scholarships to the eligible student that such institution is committed, under the conditions imposed by the University Grants Commission or by any other authority;

**Dr Anil Kumar Sharma**  
Registrar,

**Copy to:** Secretary to the VC /PA to the RegistrarM P Bhoj Open University, Bhopal  
All Members Deans/HoDs/Officers/Consultants/Advisor

**Dr Anil Kumar Sharma**  
Registrar,