

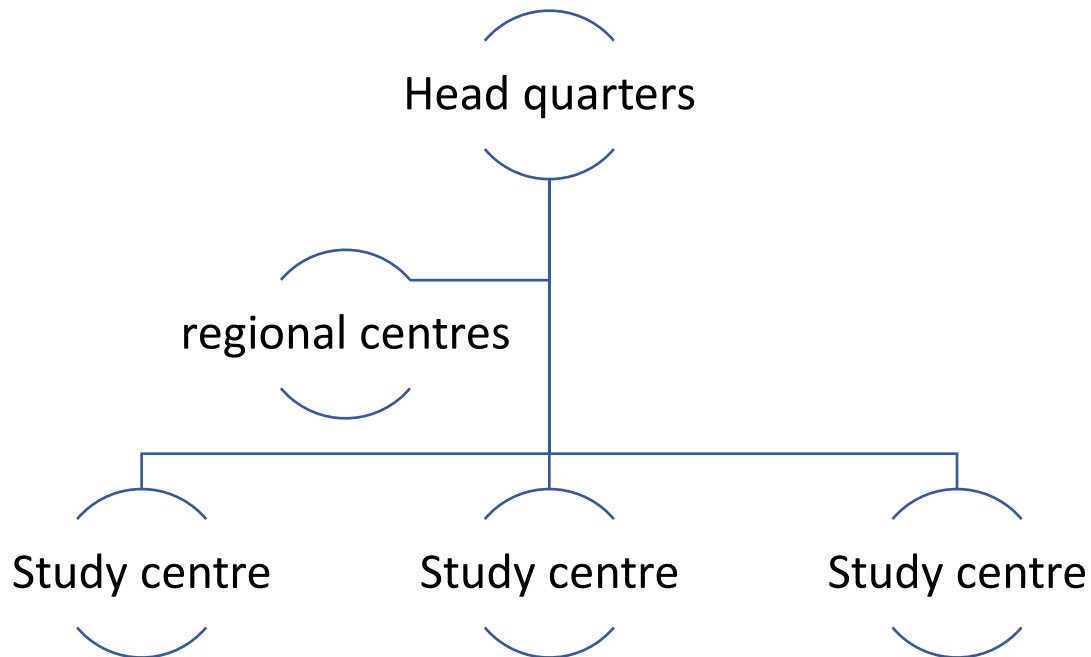


# Madhya Pradesh Bhoj Open University, Bhopal

Raja Bhoj Marg, Kolar Road, Bhopal-462016

## Monitoring report of student support centres

The University has a three-tier structure with the headquarters at the top, 11 regional centres and 612 study centres operating from different locations. The organizational structure is as follows.



The communication channel in these tiers is between regional centres and study centres, study centres and headquarters and headquarters and regional centres. The mode of communication is through face-to-face, telephone, social media, and meetings.

Monitoring mechanism

Queries of RDs and HQ to SCs

Postal communication

Meetings- online, offline

Field visit ‘

Grievance redressal

<b>Name of the Regional Centre</b>	<b>Number of study centres</b>	<b>No of students enrolled from 2017-2018</b>
01 Bhopal	50	7208
02 Indore	35	3299
03 Gwalior	72	7340
04 Jabalpur	56	9365
08 Rewa	58	15157
10 Satna	38	8623
13 Sagar	37	2953
14 Ujjain	51	5758
15 Chhindwara	39	12049
16 Hoshangabad	28	1048
17 Barwani	30	3151

<b>Name of the Regional Centre</b>	<b>Number of study centres</b>	<b>No of students enrolled from 2018-2019</b>
01 Bhopal	50	17236
02 Indore	35	5135
03 Gwalior	72	13045
04 Jabalpur	56	11354
08 Rewa	58	21510
10 Satna	38	17348
13 Sagar	37	5675
14 Ujjain	51	14959
15 Chhindwara	39	14957
16 Hoshangabad	28	1440
17 Barwani	30	7006

<b>Name of the Regional Centre</b>	<b>Number of study centres</b>	<b>No of students enrolled from 2019-2020</b>
01 Bhopal	50	11829
02 Indore	35	4296
03 Gwalior	72	11338
04 Jabalpur	56	9793
08 Rewa	58	17847
10 Satna	38	13057
13 Sagar	37	4712
14 Ujjain	51	11115
15 Chhindwara	39	12677
16 Hoshangabad	28	978
17 Barwani	30	5288

<b>Name of the Regional Centre</b>	<b>Number of study centres</b>	<b>No of students enrolled from 2020-2021</b>
01 Bhopal	50	9250
02 Indore	35	3582
03 Gwalior	72	9345
04 Jabalpur	56	8595
08 Rewa	58	15294
10 Satna	38	10075
13 Sagar	37	3685
14 Ujjain	51	8175
15 Chhindwara	39	11488
16 Hoshangabad	28	807
17 Barwani	30	3704

<b>Name of the Regional Centre</b>	<b>Number of study centres</b>	<b>No of students enrolled from 2021-2022</b>
01 Bhopal	50	7208
02 Indore	35	3299
03 Gwalior	72	7340
04 Jabalpur	56	9365
08 Rewa	58	15157
10 Satna	38	8623
13 Sagar	37	2953
14 Ujjain	51	5758
15 Chhindwara	39	12049
16 Hoshangabad	28	1048
17 Barwani	30	3151

Grievance redressal


Regional centre	Number of grievances		Number of grievances addressed
	Year	Number	

Mode of attending to learner's queries

1. Online help desk
2. Social media
3. E-mail support
4. Postal communication

Mode of academic counselling to learners

1. Face to face counselling
2. Social media
3. Website
4. Contact programmes

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**कुलसचिव**  
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